

Esoftflow carries out employee satisfaction survey

Since its establishment, Esoftflow's HR team has carried out an annual employee satisfaction survey. The survey is carried out in the month of July. The survey is done online and is completely anonymous.

This year 122 staff out of a total of 150 staff participated in the survey (81%).

The overall score of this year's survey is 3.99 up from 3.89 in 2010 – and is based on a scale from 1 to 5 (five being the best). The result is very pleasing as the target for this year was 4.00 for the overall score.

The satisfaction survey includes areas such as:

- Image/reputation of company
- Confidence in company
- Engagement
- Motivation
- Work place
- Leadership
- Team work
- Salary and employment conditions

The survey has a total of 54 questions. Noteworthy is that questions on "I feel motivated with my current tasks and responsibilities" and "What do you think about Esoftflow's physical environment and working conditions (facilities, atmosphere, location) scored 4.30 and 4.15 respectively.

Among areas that scored the lowest, are questions such as "The daily work load is appropriate" and "Your salary in comparison with a similar job in another company" with a score of 3.78 and 3.73 respectively.

The management will use the survey results to plan actions to further increase employee satisfaction. The target for coming year is set at 4.05.

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